

**medix**

**IMPROVING HEALTH  
OUTCOMES AND  
REDUCING COSTS WITH  
PERSONALIZED AND  
DATA-DRIVEN  
RESPONSES**





## MEDIX GLOBAL FOOTPRINT

Since 2006, we have been providing cutting-edge, data & quality driven virtual health/medical management services enabled by digital tools and a global network of world-leading medical specialists.

In the process, we have raised global standards of care, optimised clinical pathways, reduced cost and unwarranted variations, resulting in improved medical outcomes for millions of people.



**24/7 REMOTE SUPPORT** FOR CUSTOMERS AROUND THE WORLD



**INNOVATIVE DIGITAL TOOLS** COMBINED WITH HUMAN TOUCH



**300+ IN-HOUSE DOCTORS**



**OFFICES**  
LONDON, NEW YORK, MUMBAI, DELHI, HONG KONG, MUNICH, SINGAPORE, JAKARTA, KUALA LUMPUR, BANGKOK, TEL AVIV, MELBOURNE



**MILLIONS** OF INSURED CUSTOMERS



IMPACT ACROSS **90+ COUNTRIES**



**DATA-ENRICHED ALGORITHMS**



**GLOBAL QUALITY ACCREDITED NETWORK** OF OVER 4,500 SPECIALISTS AND 2,000 HOSPITALS





*Medix is the full picture of medical health.*

# Medix responses span the entire course of life.

## **MEDICAL PREVENTION + DIAGNOSTICS**

Tools to reduce risk and get ahead of health challenges, from self-triage digital HRAs to personalized screening plans to early diagnostics and detection.

## **MEDICAL MANAGEMENT + NAVIGATION**

Continuous and multidisciplinary responses to serious and complex medical conditions, from musculoskeletal-, cancer-, cardiac-, Covid-related issues – and more – to holistic consultations and navigation of treatment.

## **REHABILITATION**

Support on the path to recovery, from multidisciplinary advice to personalized rehabilitation management services.

## **MENTAL HEALTH**

Navigating the complex world of mental health, from diagnosis to treatment to long-term management.

## **TELEHEALTH**

Immediate and complete nationwide access to leading medical teams across specialties for responses and prescriptions for all health needs.





*The full power of Medix in one place.*

# The Medix App

**A personal, holistic, one-stop medical command center** that puts patients at the helm of their unique health journey for better medical outcomes

**A full, continuous view and understanding of health and medical needs.**

Customers can securely upload and access their medical information and share it with doctors and family, offering a continuous view of medical health.

**Real human responses in real-time.**

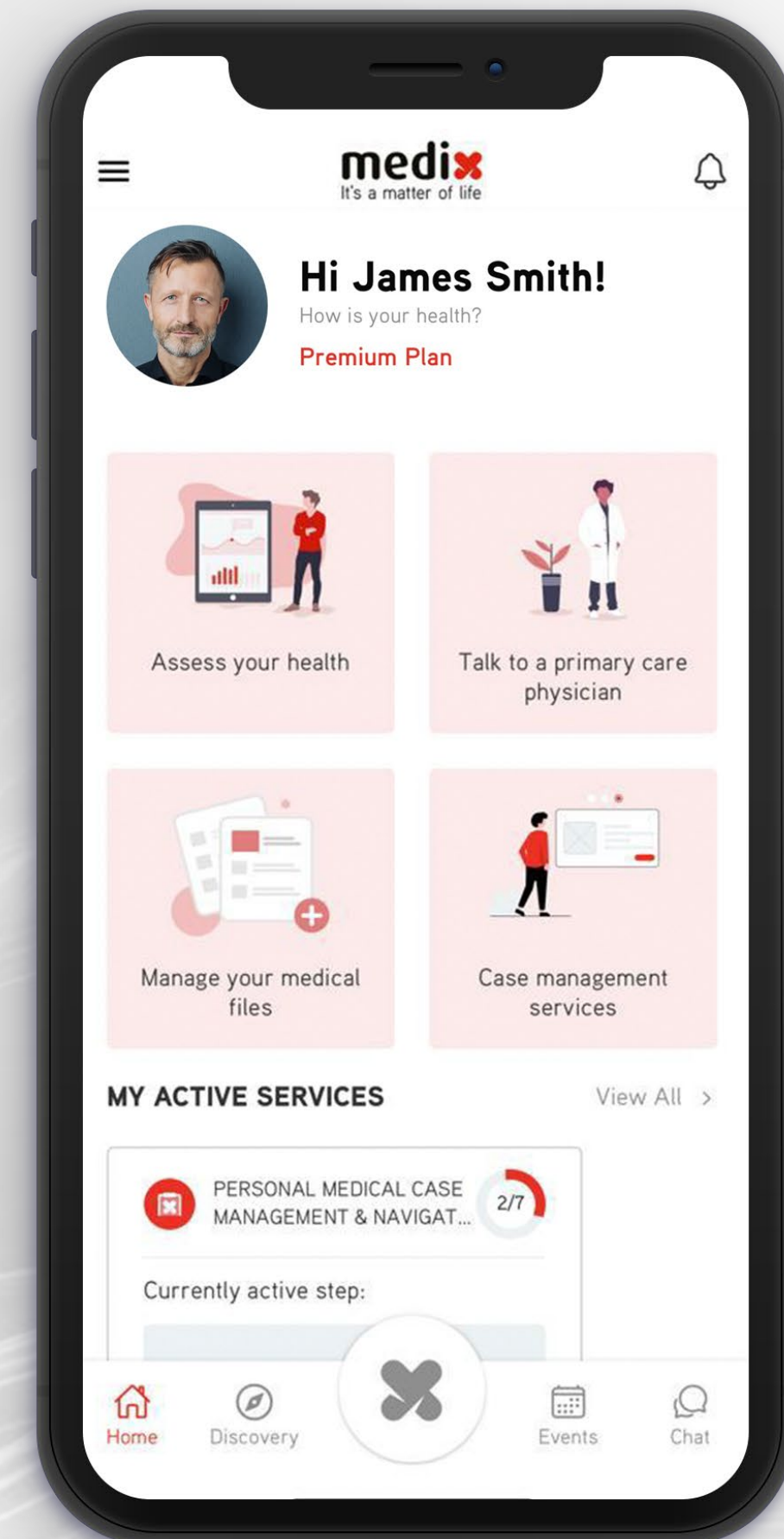
Customers can assess their needs and risks and access a doctor or nurse, 24/7, as their needs change.

**Individually-tailored health insights and plans.**

Customers' medical information is complemented with data-driven digital and medical innovation to deliver tailored health insights and actionable information.

**Control, on customers terms.**

Customers can tap the tools and experts to actively manage risks and improve their medical outcomes – when and where they need.





*Medix responses create real impact.*

Medix delivers **better human and health outcomes while controlling cost.**

### **Case Management Cases**

**20%** change in diagnosis

**43%** change in treatment plan

**18%** avoidance of costly, unnecessary major treatments and procedures

**\$5837 (US) / \$5076 (Global)** average savings per case managed

### **Prevention Cases**

**53%** avoid or reduce unnecessary screenings

**28%** of those who went through our prevention service indicated a medium to high risk to develop a (new/previously unknown) metabolic syndrome condition

**1.2%** we diagnosed a cancer condition that needed treatment

**97/98%** of customers would highly-recommend and refer Medix to others





**PERSONAL GLOBAL DISEASE  
MANAGEMENT & NAVIGATION (PMCM)**

**CORPORATE CUSTOMER  
CASE STUDY**





**Medix Improves Health Outcomes and Reduces Costs with Personalized and Data Driven Responses, supporting Employers and Payors across the globe.**

By offering multidisciplinary digital and remote continuity of care around the clock, Medix optimizes clinical pathways and reduces costs, while also offering ongoing assessment tools that reduce claims and risks to health over the long term.

The case study reflects a 12 month period of Personal Global Disease Management and Navigation (PMCM) services provided to a corporate customer with employees spread around the world.





**OVERALL NUMBER  
OF CASES DURING  
12 MONTHS (137)**



**CASES MANAGED  
BY GENDER**

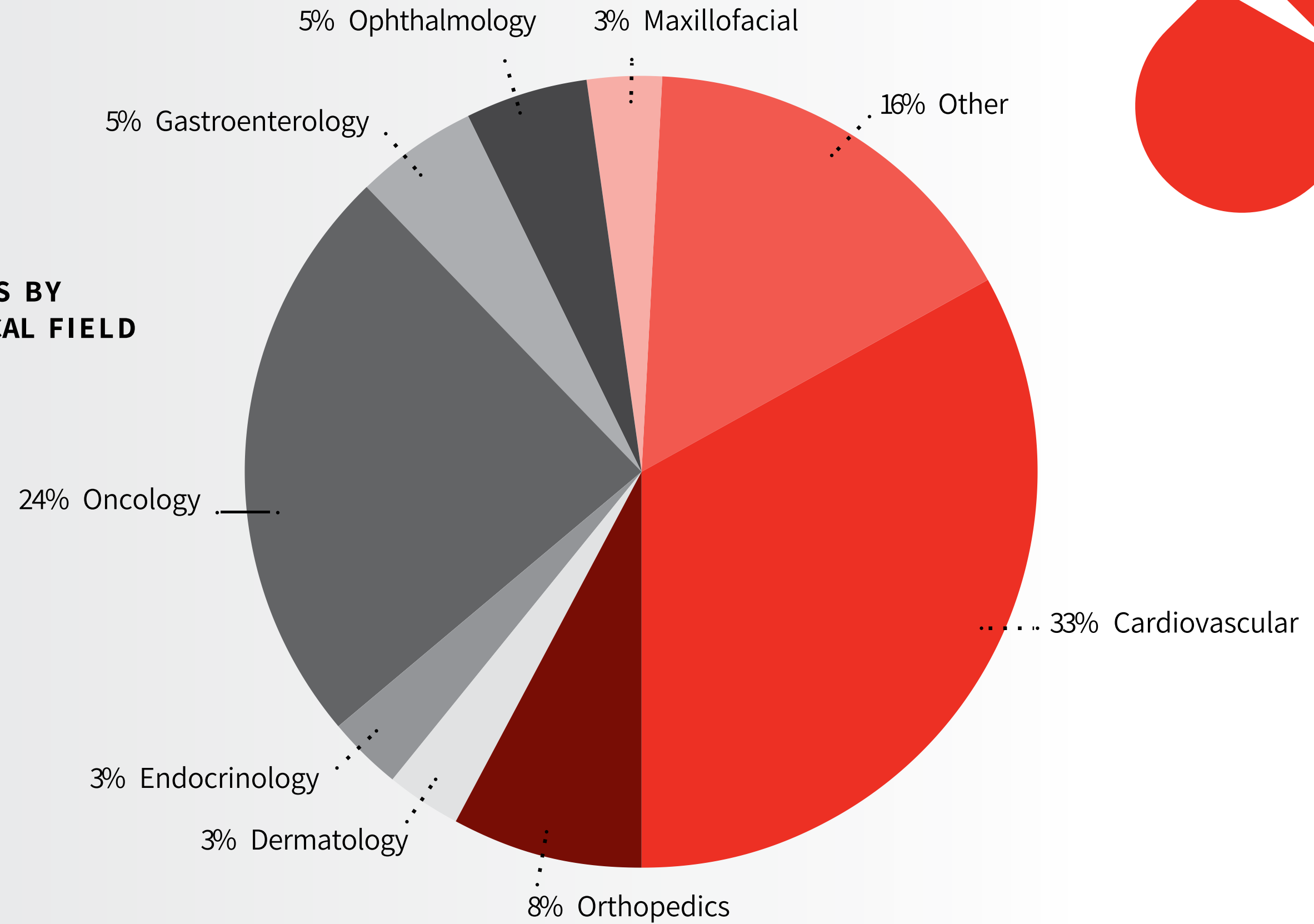
59.5% female | 40.5 % male



**AVERAGE AGE**

Average age of patients –  
44.6 years old

**CASES BY  
MEDICAL FIELD**





## IMPROVED MEDICAL OUTCOMES & COST SAVINGS



### CHANGE IN DIAGNOSIS

Diagnosis changed in **26%** of cases  
**1 out of every 4 cases!**



**IN 47% OF THE CASES MANAGED,  
WE CHANGED THE INITIAL  
TREATMENT OFFERED TO  
A MORE OPTIMAL TREATMENT**

Almost 1 of every 2 cases!



### MEDICAL EXPENSES WERE AVOIDED IN 82% OF THE CASES

This includes Second Medical Opinions and consultation expenses as well as unnecessary procedures, treatments, and medications avoided



### COST CONTAINMENT

**2,445 \$** Savings per case in which  
we cost contained

\*These savings are in addition to network discounts and represent savings achieved by optimizing clinical pathways.  
For this corporate, most employees Medix supported were in developing countries where cost of care is lower and hence the savings figures.



## OVERALL CUSTOMER SATISFACTION

**4.75**

AVERAGE SCORING OF 4.75 (TOP SCORING =5)  
IN ON-LINE CUSTOMER SATISFACTION SURVEY.

**97%**

97% OF MEMBERS WILL RECOMMEND  
MEDIX' SERVICE TO OTHERS.

**88%**

88% MEMBERS SAID MEDIX INCREASED THEIR  
SATISFACTION WITH THEIR EMPLOYER.





A grid of diverse people's faces, including men and women of various ages and ethnicities, arranged in a grid. A large, semi-transparent red 'X' is overlaid on the grid, extending from the top-left to the bottom-right and from the top-right to the bottom-left.

medix

Contact us to learn more

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